

Hustle and Heart Are What Set Us Apart

www.aandepetresort.com

A&E Pet Resort
2494 S Taylor Road
New Smyrna Beach, FL 32168
(386) 424-9750

Owner's Name: \_\_\_\_\_

Email: \_\_\_\_\_

Address: \_\_\_\_\_

City / State / Zip: \_\_\_\_\_

Home Phone #: \_\_\_\_\_

Cell Phone #1: \_\_\_\_\_ Cell Phone #2: \_\_\_\_\_

Pet Type: \_\_\_\_\_ [ ] Spayed [ ] Neutered [ ] Unaltered

Pet's Name: \_\_\_\_\_

Breed(s): \_\_\_\_\_ Sex: [ ] Male [ ] Female

Weight: \_\_\_\_\_ Color: \_\_\_\_\_ Birth-date: \_\_\_\_\_

Pet Pickup - A&E Pet Resort will release your pet to the following person(s):

Home Phone #: \_\_\_\_\_

Cell Phone #1: \_\_\_\_\_ Cell Phone #2: \_\_\_\_\_

A&E Pet Resort provides pet boarding, daycare services, and grooming services. A&E Pet Resort is NOT a medical/veterinary facility. If medication or medical treatments need to be administered to pet(s) by A&E Pet Resort, Owner may be charged additional fees for said treatments. A&E Pet Resort will accommodate Owner's oral and topical treatments for said pet (s) as noted below; subcutaneous injections for said pet (s) will need Owners to sign an additional A&E Pet Resort Medical Addendum. A&E Pet Resort has the right to refuse medical treatments for pet(s) if deemed medically assessed.

**MEDICAL INFORMATION**

Veterinarian's Name/Clinic: \_\_\_\_\_

Phone: \_\_\_\_\_

City / State / Zip: \_\_\_\_\_

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**NO SHOTS, NO DOCS, NO SERVICE!**

***A&E Pet Resort will not handle, board, provide daycare, or groom your pet without updated vaccination documentation. So, please provide vaccination documentation and medical records.***

In addition, please list the current expiration dates for the following vaccinations:

**Rabies** \_\_\_\_\_

**DHLPP** \_\_\_\_\_

**Bordetella** \_\_\_\_\_

**Neg Fecal** \_\_\_\_\_

Please describe any medical or physical conditions, including any medications or allergies: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

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Emergency Contact (other than owner)

Name : \_\_\_\_\_

Phone : \_\_\_\_\_

Email : \_\_\_\_\_ Relationship : \_\_\_\_\_

# A&E Pet Resort Boarding Agreement

Has your dog been ill in the last 30 days?  Yes  No

If yes, explain: \_\_\_\_\_

\_\_\_\_\_

Has your dog received the canine influenza vaccine?  Yes  No

If yes, date: \_\_\_\_\_

Is your dog displaying any unusual symptoms such as coughing, sneezing, or upset stomach?  Yes  No

Has your dog ever bitten, attacked or shown aggressive behavior towards people, dogs, food, or toys?  Yes  No

If yes, explain: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Has your dog ever been bitten or attacked by another dog, or been abused?  
 Yes  No

If yes, explain: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Please describe any behavioral problems, identify any dietary conditions, or other important information we should know: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

## A&E PET RESORT POLICIES & LEGAL ARTICLES

### OWNER MUST CONSENT TO AND INITIAL THE FOLLOWING ARTICLES

1. \_\_\_ A&E Pet Resort reserves the right to immediately change your pet's type of boarding or daycare if we believe it is necessary to protect the health and well-being of your pet, other pets, or our staff, and Owner agrees to pay any additional costs associated with the change.
2. \_\_\_ Owner agrees to pay all costs and charges for special services requested, and provide updated vaccination records from your vet before starting daycare or boarding.
3. \_\_\_ Owner agrees that the pet shall not leave the kennel until all charges are paid in full to A&E Pet Resort.
4. \_\_\_ Owner agrees to be solely responsible for any and all acts or behavior of Owner's pet while it is in the care of A&E Pet Resort. Owner understands that while your pet is in the care of A&E Pet Resort, he or she will come into contact with other dogs. Every effort will be made to ensure the safety of your pets. Owner acknowledges that, in the unlikely event your pet is injured by another pet, you release A&E Pet Resort from any liability for such injury. If your pet injures another pet, you will be solely responsible for any injury to the other pet(s) as well as your own pet, and you release A&E Pet Resort from any liability for such injury.
5. \_\_\_ Owner specifically represents that they are the lawful and valid owner of the pet, free and clear of all liens and encumbrances.
6. \_\_\_ Owner specifically represents that the pet has not been exposed to rabies or distemper within 30 days prior to boarding.
7. \_\_\_ Owner agrees that in the event the boarding charges are not paid when due in accordance with this agreement, A&E Pet Resort may exercise its lawful rights upon ten (10) days written notice by delivering such notice via first-class mail to Owner's Address. A pet that is unclaimed at A&E Pet Resort for ten (10) days beyond its scheduled discharge date is considered abandoned and will become the property of A&E Pet Resort. Every effort will be made to contact Owner if abandonment becomes an issue. If for any reason the pet is not going to be picked up on the scheduled dismissal date, Owner shall contact A&E Pet Resort to decide to extend the animal's stay and will pay the additional charges based upon the aforesaid daily rate.

8. \_\_\_ If the pet becomes ill or if the state of the animal's health otherwise requires attention, A&E Pet Resort at its sole discretion, is authorized to engage the services of a veterinarian or arrange for other requisite attention to the animal up to and including \$250.00 or \_\_\_\_\_, whichever is greater. Owner agrees to leave a valid credit card on file for such instances. If a veterinarian determines that emergency treatment, which exceeds the authorized amount, is needed to save the animal's life or quality of life, and we cannot reach you or the Emergency Contact, we may authorize the veterinarian to perform the emergency treatment. Owner agrees to be responsible for all veterinary costs provided to your animal.

9. \_\_\_ It is expressly agreed by Owner and A&E Pet Resort that A&E Pet Resorts liability in no event exceeds the lesser of the current chattel value of a pet of the same species or the sum of \$200.00, whichever is less.

10. \_\_\_ Owner agrees to release, indemnify, and hold harmless A&E Pet Resort from any and all manner of damages, claims, loss, liabilities, costs or expenses, including reasonable attorney's fees and related costs, arising out of or related to A&E Pet Resorts' services, except which may arise from the gross negligence or intentional and willful misconduct of A&E Pet Resort, including, without limitation, (i) any inaccuracy in any statement made by yourself or information provided by you to A&E Pet Resort (ii) your pet, including but not limited to destruction of property, pet bites, injury, and transmission of disease, and (iii) any action by yourself which is in breach of the terms and conditions of this agreement.

11. \_\_\_ Owner warrants and represents that Owner's pet is not a "show dog" or "show cat" and does not participate in dog shows or cat shows. Owner further represents that Owner generates no revenue or income from the pet's performance. Owner does not intend, plan or anticipate that its pet will generate revenue or income in the future.

12. \_\_\_ This Agreement shall be governed by and construed in accordance with the laws of the State of Florida. Each party consents to the exclusive personal jurisdiction of the state and federal courts of the State of Florida. Owner and A&E Pet Resort must negotiate and mediate in good faith prior to either party filing a cause of action.

13. \_\_\_ Force Majeure. Neither Owner nor A&E Pet Resort shall be responsible for failure or delay in performing its duties under this Agreement if such failure or delay is due to tornados, thunderstorms, fire, floods, drought, riot, war or other acts of nature.

14. \_\_\_ Words "you" and "your" refers to the Owner. Conversely, "We" and "our" refers to A&E Pet Resort. Owner and A&E Pet Resort may collectively be referred to as "the parties", and singularly as a "party".

15. \_\_\_ Owner agrees that A&E Pet Resort and our representatives and staff will not be liable or responsible for any lost, stolen or damaged personal property belonging either to the Owner or the Owner's pet(s). Owner also understands and agrees that dog's collar may be removed in the kennel and play areas to prevent injury to the dog.

16. \_\_\_ Entire Agreement. This agreement, and any addendums attached, constitutes the entire agreement between the parties. All terms and conditions of this agreement shall be binding on the heirs, agents and assigns of Owner and A&E Pet Resort.

**OWNER ACKNOWLEDGES AND AGREES TO THE ABOVE:**

\_\_\_\_\_  
**PRINT NAME**

\_\_\_\_\_  
**SIGNATURE**

\_\_\_\_\_  
**DATE**

## FOR THE HOOMANS:

### What You Should Bring The Day of Boarding

*Along with proof of required vaccines, we please request...*

- That all dry food MUST be PRE-BAGGED in Ziplock baggies for each meal. We kindly ask that you write your best friends name on each baggie in permanent marker, as well as label the baggies- 'Breakfast, Lunch, and Dinner.' Treats should also be packaged and marked the same.
- That we will NOT accept large bags of dog food nor dog food storage containers; for the simple purpose of cleanliness and making sure your best friend gets the correct portion at the correct meal time.
- That your best friend may bring their own bed, as long as it has a zipper for removal for washing purposes.

Thank you for staying with us!

We loved having your best friend and look forward to seeing you all soon!

Your best friend is home now. What should you expect?

Your best friend may be sleepy. Despite their relaxation at the resort, the excitement for them will always keep them moving, grooving, and singing.

We know how it is. We all sleep like a babies once we're in our own bed after a vacation. Their bathroom behavior may change as well. Nothing like having our own bathroom when we get home, right! This is the same for your best friend. Once they are home and can reclaim their own grass, they are happy poopers. Excitement! Your best friend may be too excited to eat their normal diet when they are here, this is totally normal. Let's be honest, it's like going to Disney. So, when they arrive to home-sweet-home, they may want to gobble-gobble-gobble. We suggest, refraining from over indulging your best friend when they first get home. The excitement of seeing you and being home - may make their belly, roller-coaster excited and digestion isn't performed as normal. We all know what happens after that - unfortunately.

This happens to us hoomans, as well, with environment and emotional changes.

It's tough when our best friends can't tell us when they have upset bellies, or they are sleepy, or just want to reclaim their own potty area; so we at A&E Pet Resort want to make sure you are aware of what the excitement of going home can bring.

*Eric, Aleatha, & Family, A&E Pet Resort*